



# MEDIC Updates

*New Medic Platform,  
Panasonic Toughbook CF 30.*

MEDIC Updates			
USA	Canada	P. Rico	Mexico
	X		
Issue Date:		August 5, 2008	
Bulletin Number		MU 2008 – 001	

Electronic format only

In its effort to promote latest technologies and help the dealer network better serve Mitsubishi customers'; MMSCAN is pleased to announce the implementation of its latest diagnostic computer: **The Panasonic Toughbook CF 30.**

This state of the art diagnostic computer will replace the current diagnostic laptop with a higher speed, more capable and most sturdy Toughbook. This update and replacement program will start roll out from March 2008.

All Mitsubishi dealers and service points in Canada will receive the new updated Toughbook at no cost. However the monthly service fees will see a nominal increase to support this great enhancement.

Toughbook will be sent loaded with installation instructions, updated plate to install on current medic trolley, operating system and the Medic 4.5 Version installed and running. As soon as the Toughbook is at the dealership, it must be connected to the Mitsubishi Medic site to install the updates and downloads. It is strongly recommended to keep the unit on and running at all times including nights to get the automatic downloads on time. This unit is very energy efficient; therefore the power use compared to the older Medic unit is minimal.

The Panasonic Toughbook will come with the same great service you currently enjoy; if your Toughbook experience any hardware failure, you must call the Panasonic tech line 1-800- 668- 8386 before 3:00 PM in order to ensure you get your replacement unit the next day at 9:00 AM.

For the older Think Pad unit currently in use the technical support will continue, however the hardware service will end as soon as you receive the Toughbook. Therefore MMSCAN is offering the dealers the option of:

1. Either purchase and keep the unit and use as a second diagnostic computer. The unit can be purchased for the nominal price of **250.00 +tax CAD** that will be reflected on your next Parts Statement, or
2. Return the computer back to MMSCAN shipping fees paid.

Attached to this update bulletin is a form advising MMSCAN of your choice, please ensure it is signed and sent to your DPSM. If option 2 was your choice, please fax your decision to your DPSM together with the shipping information and tracking number to avoid billing your account for the computer price.

*For MEDIC support contact 1-800-944-6978, option 3 or call your DPSM*

- Check Box As Reviewed

<input type="checkbox"/>	SERVICE MANAGER	<input type="checkbox"/>	OFFICE MANAGER	<input type="checkbox"/>	GENERAL MANAGER
<input type="checkbox"/>	PARTS MANAGER	<input type="checkbox"/>	OTHER	<input type="checkbox"/>	WARRANTY ADMINISTRATOR



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## Medic Think pad purchase/Return form

Dealer Name:

Dealer code:

DPSM name:

I understood the Medic update bulletin issued regarding the Toughbook replacement.

It is the dealer's decision to:

1. Purchase the think pad unit for the nominal price of 250.00+tax CAD without hardware support and accept the charge to my account
2. Return the unit to MMSCAN shipping charges paid Tracking #: A copy of the tracking # will be sent to DPSM. The Thinkpad should be shipped to:

Aftersales Department  
 Mitsubishi Motors Sales of Canada, Inc  
 2090 Matheson Blvd East  
 Mississauga, On, L4W 5P8

Please circle one of the options and sign the form and send it to your DPSM.

Service Manager

Dealer principle

DPSM

Name:  
Date:

Name:  
Date:

Name:  
Date:

- Check Box As Reviewed

- |                          |                 |                          |                |                          |                        |
|--------------------------|-----------------|--------------------------|----------------|--------------------------|------------------------|
| <input type="checkbox"/> | SERVICE MANAGER | <input type="checkbox"/> | OFFICE MANAGER | <input type="checkbox"/> | GENERAL MANAGER        |
| <input type="checkbox"/> | PARTS MANAGER   | <input type="checkbox"/> | OTHER          | <input type="checkbox"/> | WARRANTY ADMINISTRATOR |